

## **A Note to OUR Customers and Staff regarding the Coronavirus from Vetter's President Sean McCarthy**

Over the past few weeks, much concern and talk has turned to the coronavirus.

We want you to know that your health and safety is our top priority.

We want to insure you that we are taking extra steps to help keep you and your family safe during this challenging time.

### **For our Customers:**

1. Our team member will be asking if anyone is sick or showing symptoms of Covid-19 before products are to be delivered or installed.
2. Drive-up and Drive thru options are available
3. Product Drop off available
4. Upon request, Vetter's Team members will use gloves or masks (if available)
5. Additional daily cleaning

### **For our Vetter's Culligan Team:**

1. Nightly cleaning surfaces of counters, phones, keyboards, mouse's and door handles. We are following the guidelines set by the CDC, which recommends regular cleaning as one of the most preventive measures we can take.
2. Employees are strongly encouraged to stay home when sick
3. Employees should consider canceling non-essential business travel to additional countries per [travel guidance](#) on the CDC website.
4. Gloves & masks will be provided to employees (if available)

\*If you have additional questions or concerns, please contact Vetter's Culligan at 319-545-6655.

Our focus is on the health and safety of our delivery service partners, drivers, associates, and customers. As this situation continues to evolve please continue to check for emails and further information.

Stay Safe and Healthy,  
*Sean McCarthy*