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WQA Calls Attention to Door-to-Door Scams

Lisle, Ill. – The Water Quality Association (WQA) is calling attention to individuals claiming to be employees of WQA going door-to-door passing themselves off as water inspectors, offering to test homeowner’s drinking water, or using scare tactics to sell water treatment devices.

“The Water Quality Association does not solicit door-to-door, period. The Association represents the water quality industry and does not sell products or solicit to test water for the public,” said WQA Executive Director Pauli Undesser. “WQA has a strict code of ethics for companies that join the Association and for manufacturers of water treatment products. We do not condone misrepresentation as WQA or the use of scare tactics to generate business.”

Water treatment professionals who have committed to WQA’s Code of Ethics can be found using [WQA’s Find Water Treatment Providers tool](#).

WQA recommends homeowners have their water tested by a [state certified lab](#). WQA also recommends treatment products have been third-party certified. Consumers can visit [WQA’s product certification listings](#) to search WQA’s database of certified products to national standards.

WQA is a not-for-profit trade association representing the residential, commercial, and industrial water treatment industry. Since 1959, the WQA Gold Seal certification program has been certifying products that contribute to the safe consumption of water. The WQA certification program is accredited by the American National Standards Institute (ANSI) and the Standards Council of Canada (SCC).

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